



KENORA MEDICAL ASSOCIATES

KMA Media Release

Kenora Medical Associates are making ongoing efforts to provide patient care while ensuring we meet or exceed safety expectations set out by the Canadian authorities managing the response to the global COVID-19 outbreak.

It is very important for everyone to have patience and understand that all the preventative measures being taken by our local community, province and country are intended to protect all Canadians. Presently we are not facing the same crisis as some countries and our actions in the coming days and weeks will ensure that we do not become a country in health crisis.

We do not need to be hoarding food, medications or medical supplies at this time. Our essential services will continue to be provided.

The information being provided with the most relevance to Kenora residents can be found at:

<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>

<https://www.ontario.ca/page/2019-novel-coronavirus>

<https://www.nwhu.on.ca/Pages/coronavirus.aspx>

Local Health Unit Phone Number – 1-866-468-2240

The following resources are more globally focused and do not necessarily reflect the current conditions in Kenora, but they are reliable sources:

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

https://www.cdc.gov/coronavirus/2019-ncov/index.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2Findex.html

We are screening all patients per Ontario guidelines and moving to phone appointments where appropriate. If booking staff are uncertain about whether a phone or in-person appointment is required, they will book a 5-minute phone triage appointment with the doctor or nurse practitioner to assess the patients needs.

Please remember we are in a rural community and our family physicians are also our hospital physicians; if your outpatient care needs are not urgent, please delay your appointment request and continue to watch for further updates. Currently, preventative care screening appointments, preoperative appointments for elective surgeries and annual medical appointments will not be booked.

Keep well and be safe.

Your care team and neighbours from Kenora Medical Associates